

PLANET EXPAT IS HIRING A PRODUCT IMPROVEMENT & CUSTOMER CARE INTERNSHIP FOR
INTERNSHIP FROM 3 TO 6 MONTHS.

Date : 14/08/2017

Job reference : 170207-17947989

Type of contract : Internship

Localisation : Rotterdam 00000, NL

Contract duration : From 3 to 6 months

Level of studies : Bachelor's Degree

Years of experience :

Company description :

Planet Expat provides career-boosting paid internships in some of the most innovative and dynamic Start-ups in abroad. We are currently hiring for the company below:

"We are a fast growing start-up based in Rotterdam, the Netherlands. We started operating in 2009 to help students, going on exchange program or internship abroad, rent out their rooms to foreign students coming to study in their hometown. We built a communication platform between students. Through our service, universities acquire an important tool to increase their housing services, for both local and international incoming students.

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Job description :

You will be responsible for calling the users of the website, offering them help and explaining them about the newly launched secure booking system.

Product Improvement (30%):

Analyze the behaviour of users

Save feedback on a regular basis

Improve the website based on feedback

Report directly to Head of Customer Care

Customer Care (70%):

Call advertisers to verify their rooms

Contact and support users

Inform users on advantages and the new secure booking system

Required profile :

Opportunity for students or recent graduates

You must be a citizen or have lived in: Germany, Sweden, Italy, Spain, Denmark, Finland, the UK or Ireland

Excellent English and fluent in any language from the countries above

Ability to work independently and show leadership

Energetic, optimistic and imaginative power

To apply: <http://apply.multiposting.fr/jobs/6310/17947989>