Your business technologists. **Powering progress**

Atos is an international IT services company. It employs 100.000 employees in 72 countries. In Poland Atos exists since 2000. Currently, almost 5000 people are working in our offices in Bydgoszcz, Warsaw, Wroclaw, Gdansk, Lodz, Torun and Krakow. The company offers IT infrastructure management services, systems integration, outsourcing and IT consulting. Atos is the official global IT partner of the Olympic and Paralympic Games.

1st line support with German

Miasto: Bydgoszcz

The person hired for the position will be responsible for:

• 1st line support and advisory of international customers
• The receipt of issues reported by users, concerning the operation or interpretation of one or more information systems
• The coordination of rapid and appropriate responses, including: channeling requests for help to appropriate functions for resolution, monitoring progress
• Keeping users appraised of progress

• The maintenance of an inventory of equipment supported by the Service Desk together with logs of user details, problems and resolutions, for administration and planning purposes.

Requirements

- Fluent German (min.C1)
- Basic knowledge of Windows, MS Office
- Interest in IT and willingness to learn
- Teamwork skills
- Responsibility
- Communicativeness
- The accuracy and commitment to work
- The ability to act swiftly and make decisions
- Good organization of work
- TOEIC certification would be a plus
- Ability to work in shifts

We offer:

- stable employment
- attractive salary
- participation in interesting project
- work in international environment
- contact with the latest IT technology
- training and development programs
- study of foreign languages
- unlimited access to e-learning
- private medical care
- additional life insurance
- subsidy for commuting
- MyBenefit System (e.g. Multisport)

Please send your application to the email: diana.doloszycka.external@atos.net

Czytaj więcej:

pl.atos.net/kariera

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