

PLANET EXPAT IS HIRING A CUSTOMER CARE ASSOCIATE (US, FRENCH, SPANISH) FOR
INTERNSHIP FROM 3 TO 6 MONTHS.

Date : 01/07/2017

Job reference : 170501-19977495

Type of contract : Internship

Localisation : madrid 000000, ES

Contract duration : From 3 to 6 months

Level of studies : Bachelor's Degree

Years of experience :

Company description :

Planet Expat provides career-boosting paid internships in some of the most innovative and dynamic Start-ups in Latin America, Europe and the USA. We are currently hiring for the company below:

"We are a Spanish company from the fashion and the DIY industry.

Our speciality is selling cool knitting kits with everything one needs to knit the model chosen. The wool we use is 100% natural and 100% Peruvian.

A part from selling cool knitting kits we also work on creating a worldwide community of knitters and tools to learn how to be a better knitter.

We are present in 5 countries in Europe and in the US. We plan to expand to new regions. Join our movement! "

Job description :

As a Customer Care Associate your main responsibilities will be:

Manage and solve client issues from the US, French and/or Spanish Market coming from all channels: Chat, Email, Phone and Other.

Logistics ProductSupport in terms of issues and claims.

Update and maintain Website's Support Center.

Contribute to the Continuous Improvement of the Company using the information received from users and clients.

Required profile :

Student or recent graduate position

Native French

Advanced level of Spanish and English

Advanced level of Excel and Office

Problem solving and teamwork attitude

Organization and strong communication habilities are a must

To apply: <https://apply.multiposting.fr/jobs/6310/19977495>