

Upgrade your career



German Customer Service Advisor (Opole)

Main accountabilities:

- handling incoming phone calls/ e-mails from customers regarding technical issues related to everyday use of a computer
- analyzing and resolving most common enquiries using step-by-step solutions provided to you
- delivering high quality standard service to customers
- cooperating with IT specialist team to deal with more complex issues

Ideal candidate profile:

- **fluent German language skills**
- **good English skills**
- pro client attitude and communication skills
- basic experience in Windows 7 and MS Office
- customer service experience (is an asset but is not necessary)
- team player, problem solving attitude and efficient task management skills



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Opportunities



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Support



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Fulfillment



Achieve
Recognition

Interested candidates are invited to send CV to recruitmentIS.pl@capgemini.com.

Please include following statement in your application: "I hereby authorize Capgemini Poland Sp. z o.o. to process my personal data included in my job application and voice recordings for existing and future recruitment processes (in accordance with the Personal Data Protection August 1997, Journal of Laws 2002, No. 101, item. 926 with further amendments).I also authorize Capgemini Poland Sp z o.o. to sub-process my personal data outside European Economic Area including India's entity."