

# Customer Service Representative with English

Location: Wrocław

I work where  
I am encouraged  
to challenge the  
status quo.

Discover what you can do at IBM.



## What will you make with IBM?

IBM Global Services Delivery Center in Wrocław employs IT professionals across all sectors. This site is fast becoming a “Centre of Excellence” in key areas of the global technology industry. Few places offer as many opportunities to gain knowledge in your field, to work in a stimulating environment and rewards for outstanding performance as IBM. IBM can provide the perfect setting for your career and freedom to enjoy a rich personal life.

The Customer Service department in Wrocław is a multicultural and multilingual environment where employees support major international clients with all IT requests in different languages in 24/7 service!

### ► Requirements:

- Basic IT literacy and willingness to learn
- High communication skills, customer attitude
- Responsiveness and flexibility
- Teamwork skills, High motivation, Learning skills
- 24/7 shift environment (including nights, weekends and holidays)

## What can we offer?

- Taking part in interesting projects
- Working with interesting people, great professionals
- Trainings and certifications
- Possibility of working and studying at the same time
- “Good to be an IBMer” discounts
- Cinema & trips for IBMers
- Languages classes (free of charge) – during working hours
- Real possibility of development
- Annual bonus for the most engaged and successful employees
- Private medical package and insurance package
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