

PLANET EXPAT IS HIRING A COUNTRY COORDINATOR - GERMAN MARKET FOR INTERNSHIP
FROM 3 TO 6 MONTHS.

Date : 01/06/2017

Job reference : 170407-19796639

Type of contract : Internship

Localisation : Paris 0000, FR

Contract duration : From 3 to 6 months

Level of studies : Bachelor's Degree

Years of experience :

Company description :

Planet Expat provides career-boosting opportunities in some of the most innovative dynamic companies in Latin America, Europe, the US and Asia. We are currently hiring for the company below:

"We are an e-commerce startup founded in 2014 and based in Paris, France. We developed a website focused entirely on selling refurbished devices (those that are almost brand new but can't be sold in retail).

We are a team of 25. The company has been growing at a double-digit monthly rate and raised capital twice during 2015. We have registered an interesting growth within the French market and have been expanding into other European countries in 2016 (Italy, Germany, Spain, Belgium). "

Job description :

Reporting to their Head of Customer Care - one of a kind - your duties will include:

Pivotal role within internal organisation to ensure all players are up to date with local requirements, business standards, cultural specificities, competitors' activity etc.

Merchant/Customer Care (presale/post-sale): main intermediary between brand, merchants and consumers - Incoming calls are your number 1 priority to maximize satisfaction rate and ensure users get the best experience - you make sure merchants deliver their promise and our users get the best experience

Act as the main point of contact for all language-related matters

Own country tone-of-voice and ensure brand consistency across all channels.

Community Management:

Required profile :

About to graduate or recent graduate as this traineeship leads to a full-time contract

Entrepreneurial mind is key, you are open-minded and always eager to exceed expectations

Country native, German is your mother tongue and has absolutely no secret for you (written and spoken)

English is a no brainer, even better if you can speak French

Good sense of priorities and organisation

Empathy is one of your top qualities

"Getting things done" is your lifestyle

Attention to detail and ability to work under pressure

You understand what "startup" means

Passionate about growth and eager to learn

To apply: <https://apply.multiposting.fr/jobs/6310/19796639>